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Focusrite control no hardware connected big sur

Support Communities / Professional Applications / Logic Pro Announcement: Unitor Family Driver v3 The Unitor Family Driver v3 provides full Apple Silicon support for Emagic Unitor 8, AMT 8 and MT4 MIDI interfaces. Please visit Unitor Family Driver v3 for compatibility information and to download the driver. Looks like no one's replied in a while. To start the conversation again, simply ask a new question. Question: Q: Hi. I have problems with my Scarlett 18i20, because when I launch Focusrite Control, it says "Hardware not connected". I wrote to Focusrite support, but they didn't give me the solution. My macbook (13" late 2011) detect the interface, and even more, it works with Garageband without problems, but with Focusrite Control doesn't. At the first time I installed the software, High Sierra asked me to allow new hardware. After that I uninstalled the software and reinstalled, but High Sierra didn't ask me again to allow. why? How can I uninstall and delete everything about this software? Anybody has or had the same problem? I'm thinking in buying Logic Pro, but if it doesn't work I'm going to buy another software in windows platform where Focusrite Control works without problems. I hope not to do. I don't like windows. Thanks in advance!!! MacBook Pro, Mac OS X (10.7.2) Posted on Mar 21, 2018 7:34 AM Reply I have this question too (117) I have this question too Me too (117) Me too Page content loaded Mar 21, 2018 8:47 AM in response to rmialdea In response to rmialdea I use a Focusrite Pre thunderbolt interface with Logic Pro on a MacBook Pro (a 2017) and it works fine. If you want to upgrade to Logic Pro from GarageBand I would suggest going ahead and purchase Logic, install it, then install the latest Focusrite software and drivers. Make sure all your device settings are correctly set in Logic, and in the Focusrite control panel, if you're not using an external clock source like a. MIDI controller (just recording audio directly into Logic), make sure Focusrite is set to "internal." If you're using an external MIDI clock, then set Focusrite accordingly. It should work fine. Mar 21, 2018 8:47 AM Reply Helpful Thread reply - more options Mar 22, 2018 11:13 AM in response to Satellite77 In response to Satellite77 Thanks Satellite, I saw with the help of a windows PC that my 18i20 is configured with internal clock, but when I try to use Focusrite Control on my macbook pro, It doesn't work. It continues to pop up "Hardware not connected". I don't know what can I do. At least, I can configure my interface on windows, and then open Garageband and use my interface without problems. But it isn't the best way to use my interface. With 2 laptops!!!! If I were at least able to uninstall completely Focusrite Control and start from scratch. Thanks again Satellite77 Mar 22, 2018 11:13 AM Reply Helpful Thread reply - more options Mar 23, 2018 5:36 AM in response to rmialdea In response to rmialdea The application should be able to connect to your interface as long as the correct driver is installed. It sounds like you are using the interface in class compliant mode instead of using the dedicated driver. This might be why you are seeing the interface in GarageBand. I would install the driver again then after restart go to System Preferences > Security and Privacy > General, and Allow the driver manually. This is a new security measure in High Sierra. Here's a link to the procedure: 3-driver-install-process Mar 23, 2018 5:36 AM Reply Helpful Thread reply - more options Mar 27, 2018 8:19 AM in response to Cuauhtemoc In response to Cuauhtemoc Thanks Cuauhtemoc!! I did what you told me, but the problem didn't solve. I don't know why, when I reinstall the software, my Mac doesn't ask me for developer software permission again. I think when I uninstall focusrite control, actually the software doesn't uninstall completely. I still cannot use focusrite control in my Mac. Mar 27, 2018 8:19 AM Reply Helpful Thread reply - more options Mar 27, 2018 12:25 PM in response to rmialdea Try deleting it manually. You should be able to find the following files: Library/Extensions/FocusritePCIE.kext/Library/Audio/Plug-Ins/HAL/FocusritePCIEAudio.driver/Library/Audio/MIDI Drivers/FocusritePCIEMIDIDriver.plugin/Applications/Focusrite Control.app/Library/LaunchDaemons/ControlServer.plist Delete all these files then reboot the computer. Now try a new install, followed by a reboot, and once again followed by the Allow procedure. Mar 27, 2018 12:25 PM Reply Helpful (1) Thread reply - more options Apr 6, 2018 9:11 AM in response to Cuauhtemoc Thanks Cuauhtémoc, I did what you told me, but allow button didn't appear. It will no doubt a nonsense, but I feel hopeless. I will keep on trying to solve the issue. Apr 6, 2018 9:11 AM Reply Helpful Thread reply - more options User profile for user: rmialdea Question: Q: Focusrite control. Hardware not connected

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